

CLIENT INFORMATION FORM

Date: _____ Ref Number: _____

OWNER'S FULL NAME: _____

Phone: _____ Fax: _____ Mobile: _____

Email: _____ Do you want to receive information from us? YES NO

BILLING ADDRESS: _____ PHYSICAL ADDRESS: _____

POSTCODE: _____ POSTCODE: _____

PETS NAME: _____ SEX: M / F AGE: _____ WEIGHT: _____ KG

BREED: _____ COLOUR: _____

Please specify any pre-existing condition, allergies (including anaesthetic or drugs) or unusual characteristics of your pet that you consider should be brought to the Vet's attention that may assist in successfully treating your pet: _____

Is your Pet micro-chipped? YES NO

Is your Pet neutered? YES NO

TERMS AND CONDITIONS

1. Definition and Payment

- 1.1 "Veterinarian" shall mean Bay Veterinary Group Ltd T/A BayVets incorporating Vets4Petz.
- 1.2 "Owner" shall mean the Owner or any person (or persons) that agree herein to be liable for the debts of the Owner on a principal debtor basis.
- 1.3 Time for payment for the Services shall be of the essence and will be stated on the invoice. If no time is stated then payment shall be on delivery of the Service.
- 1.4 At the Veterinarian's sole discretion, payment for approved Owners or Persons responsible for the Account shall be made by instalments in accordance with the Veterinarian's payment schedule.

2. Default

- 2.1 Interest on overdue invoices shall accrue from the date when payment becomes due daily until the date of payment at a rate of 2.5% per calendar month and such interest shall compound monthly at such a rate after as well as before any judgement.
- 2.2 In the event that the Owner's payment is dishonoured for any reason the Owner shall be liable for any dishonour fees incurred by the Veterinarian.
- 2.3 If the Owner defaults in payment of any invoice when due, the Owner shall indemnify Veterinarian from and against all of Veterinarian's costs and disbursements including on a solicitor and own client basis and in addition all the Veterinarian's nominees costs of collection.
- 2.4 If any account remains overdue after thirty (30) days then an amount of the greater of \$20.00 or 10.00% of the amount overdue (up to a maximum of \$200) shall be levied for administration fees which sum shall become immediately due and payable.

- 2.5 Without prejudice to any other remedies the Veterinarian may have, if at any time the Owner is in breach of any obligation (including those relating to payment), the Veterinarian may suspend or terminate the supply of Services to the Owner and any of its other obligations under the terms and conditions. The Veterinarian will not be liable to the Owner for any loss or damage the Owner suffers because the Veterinarian exercised its rights under this clause.

3. Privacy Act 1993

- 3.1 The Owner and the Guarantor/s (if separate to the Owner) authorises the Veterinarian to:
 - (a) collect, retain and use any information about the Owner and/or Guarantors, for the purpose of assessing the Owner's and/or Guarantors creditworthiness or marketing products and services to the Owner and/or Guarantors; and
 - (b) disclose information about the Owner and/or Guarantors, whether collected by the Veterinarian from the Owner and/or Guarantors directly or obtained by the Veterinarian from any other source, to any other credit provider or any credit reporting agency for the purposes of providing or obtaining a credit reference, debt collection or notifying a default by the Owner and/or Guarantors.
- 3.2 Where the Owner and/or Guarantors are an individual the authorities under clause 3.1 are authorities or consents for the purposes of the Privacy Act 1993.
- 3.3 The Owner and/or Guarantors shall have the right to request the Veterinarian for a copy of the information about the Owner and/or Guarantors retained by the Veterinarian and the right to request the Veterinarian to correct any incorrect information about the Owner and/or Guarantors held by the Veterinarian.

I certify that the above information is true and correct. I authorise the use of my personal information as detailed in the Privacy Act clause. I have read and understand the PAYMENT TERMS AND CONDITIONS (above) of Bay Veterinary Group Ltd T/A Bay Vets incorporating Vets4Petz which form part of, and are intended to be read in conjunction with this Client Information Form and agree to be bound by these conditions. I give permission to the Veterinarians and staff of Bay Vets to provide treatment to my pet as necessary and which may include - General Anaesthesia, Pain Relief and/or Surgery etc. I am aware that full payment is required at the time of collection, with half of the estimated total costs to be paid at the time of consultation unless other arrangements have been previously made with the Veterinarian. I understand that all anaesthetic techniques and surgical procedures involve some risk to the animal and acknowledge that the attending Veterinarian or Veterinary Staff have discussed these risks with me.

SIGNED: _____ Name: _____

Occupation: _____ D.O.B: _____